

# Directorate of Social Welfare



ANDAMAN & NICOBAR ADMINISTRATION  
PORT BLAIR

## CITIZEN CHARTER

# CITIZEN'S CHARTER 2012

PROGRAMMES UNDER SECTOR SOCIAL SECURITY & SOCIAL WELFARE		
<u>Schemes for SENIOR CITIZENS</u>		
<i>Name of the Scheme</i>	<i>Details of the Scheme</i>	<i>How to Avail</i>
(1) Old age pension	Old age pension @ ₹. 1000/- pm is provided to person above 60 years and who have no proper means of their livelihood and whose monthly income is less than ₹.1000/- pm.	Senior Citizen has to apply in the prescribed format available in the website of the Administration, Directorate of Social Welfare as well as in all CDPOs/Mukhiya Sevikas Office located in all Sub-Divisional Head Quarter. Financial Assistance will be sanctioned within 45 days on receipt of application in the Directorate of Social Welfare.
(2) Indira Gandhi National Old Age Pension Scheme (IGNOAPS)	IGNOAPS provided to the persons in the age group of 60 to 79 years belonging to BPL families. Financial assistance @ Rs.200 pm is provided under NSAP and ₹.800 pm from UT Scheme (Total ₹.1000/-). The person 80 years and above is provided ₹.500 pm under NSAP and ₹.500 pm under UT Scheme (Total ₹.1000/-).	Senior Citizen belonging to below poverty line has to apply in the prescribed format available in the website of the Administration, Directorate of Social Welfare as well as in all CDPOs/Mukhiya Sevikas Office located in all Sub-Divisional Head Quarter. Financial Assistance will be sanctioned within 45 days on receipt of application in the Directorate of Social Welfare.
(3) Home for Aged & Infirm	Food, Shelter, Clothing, Health Care and all other basic amenities are provided to Senior Citizen in the departmental Old Age Home.	Accommodation is provided to eligible person within 07days on identification/approach.

**PROGRAMME UNDER SOCIAL DEFENCE**

<i>Name of the Scheme</i>	<i>Details of the Scheme</i>	<i>How to Avail</i>
<i>Prevention of Drug Abuse and Alcoholism</i>	<i>Awareness program/camps are organized throughout A &amp; N Islands for creating awareness among the General Public about the evil consequences of the use of Drugs and Alcohol</i>	<i>Programme generally organized during summer season.</i>

**ASSISTANCE TO VOLUNTARY ORGANISATION**

<b><i>Name of the Scheme</i></b>	<b><i>Details of the Scheme</i></b>	<b><i>How to Avail</i></b>
<i>Assistance to voluntary organization</i>	<i>Providing Grant-in-Aid to the Voluntary Organizations working in the field of Women &amp; Child Development and Welfare of Persons with Disabilities.</i>	<i>Voluntary Organization may submit their project proposal to this Department every year from April to June for sanction of grant-in-aid along with supported documents prescribed for this purpose. The application format may be downloaded from A&amp;N Administration website or may be collected directly from Directorate of Social Welfare. On receipt of DPR the same will be placed before the Grant-in-Aid Committee within 30 days for consideration.</i>

**PERSON WITH DISABILITIES**

<b>Name of the Scheme</b>	<b>Details of the Scheme</b>	<b>How to Avail</b>
(1) Scholarship to the students with disabilities	Scholarship are provided to the student with disabilities perusing various technical courses recognized by the Government @ ₹. 1000/- per annum as admission and tuition fee and ₹.8000 per annum as maintenance allowances.	Candidate has to apply in the prescribed format to the Directorate of Social Welfare through the head of Educational Institute where she/he is studying by 30 <sup>th</sup> June of every year. Scholarship will be sanctioned within 45 days on receipt of application in the Directorate.
(2) Rehabilitation of person with disabilities	<ol style="list-style-type: none"><li>1) Financial assistance is provided to the persons with disabilities having 40% and above disability @ ₹.1000 pm under Disability Allowances Scheme.</li><li>2) Providing financial assistance @ ₹.3000 per person for better treatment in mainland hospital.</li><li>3) Repair of aids and appliances. According to the nature of disability (max @ ₹. 500/-).</li><li>4) Providing financial assistance @ ₹.3000 per person under self employment venture.</li></ol>	Candidates have to apply in the prescribed format to the Directorate of Social Welfare. Financial assistance is provided to eligible beneficiaries within 30 days on receipt of the application.
(3) Establishment of Rehabilitation-cum-Vocational Training Centre for disabled	Shelter with all basic amenities and medical care will be provided to disabled person who has nobody to look after. Vocational training will be imparted to persons with disabilities for self employment.	Accommodation will be provided to eligible candidate within 15 days after the receipt of their application to Directorate of Social Welfare.

**CHILD WELFARE**

<b><i>Name of the Scheme</i></b>	<b><i>Details of the Scheme</i></b>	<b><i>How to Avail</i></b>
<i>(1) Home for Juveniles</i>	<i>Providing proper care and protection to the inmates of Delinquent Home. Vocational training etc. is also provided in order to rehabilitate them in the society.</i>	<i>Juvenile are detained in the Observation/Special Home as per the direction/order of the Juvenile Justice Board.</i>
<i>(2) Children Home</i>	<i>Providing Shelter with all basic amenities, academic education and vocational training etc. for their rehabilitation in the society.</i>	<i>Admission will be provided Within 7 days to the eligible candidates on receipt of application through Child Welfare Committee Directorate of Social Welfare.</i>
<i>(3) Day Care facilities to the children through Day Care Centres</i>	<i>Day time care is rendered to the children whose both parents go out for work.</i>	<i>On receipt of application admission will be given within three days.</i>
<i>(4) Orphan Home for Girls. (Balika Niketan)</i>	<i>Inmates of the Orphan Home are being provided with all basic amenities. Education and vocational training for their rehabilitation.</i>	<i>On receipt of application admission will be given within 7 days.</i>

**WOMEN WELFARE**

<i>Name of the Scheme</i>	<i>Details of the Scheme</i>	<i>How to Avail</i>
<i>(1) Widow pension</i>	<i>Widow pension @ ₹. 1000/- pm is provided to widows from economically backward class and who have no proper means of their livelihood</i>	<i>Candidates have to apply in the prescribed format and financial assistance will be provided within 45 days to eligible candidates.</i>
<i>(2) Destitute Allowance</i>	<i>Providing financial assistance to destitute women @ ₹.1000/- p.m. who have no employment/source of income.</i>	<i>Candidates have to apply in the prescribed format and financial assistance will be provided within 30 days to eligible candidates.</i>
<i>(3) Working Women Hostel</i>	<i>Accommodation is provided to the working women in the Departmental Hostel at nominal rent</i>	<i>Candidate has to apply to the Director of Social Welfare in the prescribed application form. Admission will be provided within 7 days to the eligible candidate.</i>

<b><u>NUTRITION</u></b>		
<b>Name of the Scheme</b>	<b>Details of the Scheme</b>	<b>How to Avail</b>
(1) Providing Nutritious food to the beneficiaries	This is being done by providing Supplementary Nutrition to the beneficiaries of Anganwadi Centres as hot cooked meal and Take Home Ration (THR) in the form of Khichadi, daliya and egg/ milk. As per revised feeding norms an average of ₹. 5/- per normal children, ₹. 6/- pregnant and lactating mothers and ₹. 8/- for severely mal nourished children.	This Programme is being implemented through 699 Anganwadi Centres established under ICDS Scheme; to the beneficiaries such as 6 months to 6 years, pregnant and lactating mothers who are enrolled in Anganwadi Centres.
(2) Rajiv Gandhi Scheme for Empowerment of Adolescent Girls (RGSEAG)- 'SABLA'	Life skill and vocational training including supply of Nutritional food to the adolescent girls.	This programme is implemented through Anganwadi centres in South Andaman District & North & Middle Andaman District by enrolling Adolescent girls .
(3) Indira Gandhi Matritva Sahayog Yojana (IGMSY)	Indira Gandhi Matritva Sahyog Yojana (IGMSY)" scheme implemented in the District of South Andaman for improving the health and nutrition status of pregnant and lactating woman by providing cash directly as maternity benefit to pregnant and lactating women as part compensation for wage loss during pregnancy and lactation period to individuals fulfilling specific conditions linked to maternal and child care behaviour and responses. The scheme has been approved by Ministry to assist pregnant and lactating mothers by giving financial assistance of ₹. 4000/- in three installments.	The conditional cash transfer is made in three installments. i.e Rs. 1500/- at 6 months of pregnancy and Rs. 1500/- after 3 months of delivery and Rs. 1000/- after 6 months of delivery.
(4) Kishori Sakthi Yojana (KSY)	Training are being conducted to improve the Health & Nutrition status of girls in the age group of 11 to 18 yrs and to provide non-formal education/training for vocational skills. All dropout Adolescent girls are eligible under the scheme.	This programme is implemented in Nicobar District through 78 Anganwadi centres by enrolling drop out Adolescent girls.